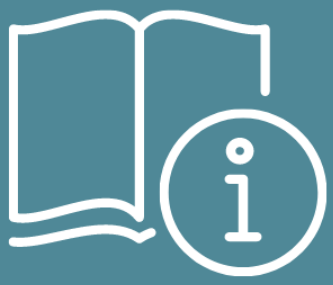
COURSE BROCHURE

SIT30622

CERTIFICATE III IN HOSPITALITY (GAMING)



CONTENTS

About This Brochure 3
Course Details 3
Overview of Course 4
Who Should Apply For This Course and Why? 4
What Can I Expect? 4
Training and Assessment Information 5
Course Progress and Attendance 6
Student Support 6
Resource Requirements 7
Course Credit 8
What Are The Entry Requirements? 8
How Much Does It Cost? 9
How Can I Apply? 9
Where To From Here? 10

ABOUT THIS BROCHURE

This brochure provides all the information you need to know about enrolling in the SIT30622 Certificate III in Hospitality (Gaming).

COURSE DETAILS

PROVIDER NAME	Iris Trained
RTO CODE	46414
CRICOS CODE	04371G
CRICOS COURSE CODE	118113M
LOCATION OF COURSE	21 Binara Street, Canberra ACT 2601 Iris Trained workplaces
DELIVERY MODE	This program is delivered in the classroom and through online learning. Practical face to face training is provided in an industry workplace.
DURATION	This qualification will be delivered over 24 weeks, including 20 weeks of training and assessment spread over 2 terms of 10 weeks each and 4 weeks of holidays / finalising service periods, re-submissions and re-marking.
COMMENCEMENT DATE OF COURSE	Future commencement dates available on our website iristrained.com.au
STUDY DETAILS	20 hours per week consisting of 13.5 hours of classroom/industry workplace training and assessment and 6.5 hours of scheduled and supervised online learning per week. 42 x service periods.

iris trained

NATIONALLY RECOGNISED TRAINING

OVERVIEW OF COURSE

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, food and beverage and gaming.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

The qualification contains units that relate to satisfying the requirements for providing responsible gambling services and responsible service of alcohol under state and territory legislation.

Under differing state and territory legislation this is a required certification unit for certain nominated personnel operating in licensed gambling premises.

The latest release of the qualification and packaging rules can be found at the following link:

https://training.gov.au/Training/Details/SIT30622

WHO SHOULD APPLY FOR THIS COURSE AND WHY?

This course is targeted at international students who are:

- working with Iris Trained in a gaming role; and
- seeking to pursue or further a career in hospitality.

Students who complete this course may wish to continue their education into a range of Certificate IV qualifications, such as the SIT40422 Certificate IV in Hospitality.

WHAT CAN I EXPECT?

The following units are included in this course, and all are required for the award of the qualification. If you successfully complete some but not all units, you will be awarded with a Statement of Attainment.

Units with * denote those units that have pre-requisite units.

CODE	TITLE	CORE OR ELECTIVE
SITHIND006	Source and use information on the hospitality industry	Core
SITHIND008	Work effectively in hospitality service	Core
SITXCCS014	Provide service to customers	Core

CODE	TITLE	CORE OR ELECTIVE
SITXCOM007	Show social and cultural sensitivity	Core
SITXHRM007	Coach others in job skills	Core
SITXWHS005	Participate in safe work practices	Core
SITXFSA005	Use hygienic practices for food safety	Elective Group A
SITXFSA006	Participate in safe food handling practices	Elective Group B
SITHGAM022	Provide responsible gambling services	Elective Group B
SITHFAB021	Provide responsible service of alcohol	Elective Group B
SITXCCS010	Provide visitor information	Elective Group B
SITHGAM028*	Conduct Big Wheel games	Elective Group B
SITHGAM029*	Deal Blackjack games	Elective Group B
SITHGAM035*	Deal Caribbean Stud games	Elective Group B
HLTAID011	Provide First Aid	Elective Group C

TRAINING AND ASSESSMENT INFORMATION

This course is delivered through face-to-face training and assessment in an industry workplace, as well as through online learning.

You are required to attend training and assessment in an industry workplace for 13.5 hours per week, as well as complete 6.5 hours of scheduled and supervised online learning via a web-based software for 20 study weeks (2 terms of 10 weeks each). Holiday breaks are 2 weeks and there's an additional 2 weeks for finalising service periods, re-submissions and re-marking and the timing of these breaks will be advised in your timetable when you start your course.

You will also need to complete 36 service periods for the unit *SITHIND008*, and 6 service periods (2 per unit) for the units SITHGAM028, SITHGAM029 and SITHGAM035, to be completed as a work placement (each service period will be 7.5 hours). You will undertake the work placement as part of your work with Iris Trained. The work placement for SITHIND008 is in addition to your study hours. For this unit, as a guide you would need to complete approximately 15 hours a week so that you can complete the required service period hours before your course finishes.

In addition to face-to-face training and assessment and scheduled and supervised online learning, you will also need to complete approximately 2 hours of additional, unsupervised study per week which includes research for assessments, completion of Self-study Guides and general reading.

You will also need to complete assessments for this course which may include:

- written questions
- projects
- presentations
- reports
- role plays/observations.

At the beginning of each unit, your trainer and assessor will outline the assessment tasks that must be completed.

Your classes will be conducted in modern classrooms, and you will be able to access Wi-Fi. There are also areas for you to relax, as well as conduct additional study.

You will be provided with a Student Guide relevant to each unit in your course.

COURSE PROGRESS AND ATTENDANCE

Satisfactory course progress and attendance is very important to meet visa requirements. Please read the International Student Handbook carefully for more information. You will also be provided with further information about course progress and attendance requirements at your orientation.

STUDENT SUPPORT

We offer the following in relation to support and welfare:

- one-to-one support from the trainer/assessor
- support with personal issues
- access to additional learning resources
- reasonable adjustment in assessment
- social events
- information about external sources of support.

You may not have studied for a while, may have English as a second language or need additional assistance with literacy or numeracy.

We will identify any additional support needs you may have at the time of application and enrolment and may prepare a Student Support Plan for you based on those needs.

There are only certain circumstances in which your enrolment can be deferred, suspended or cancelled. Please read the International Student Handbook carefully for more information.

RESOURCE REQUIREMENTS

You are required to bring your own laptop with Office 365 (or similar program) to all classes. These costs are not included in your course fees. Specifications for laptops and associated costs are included below.

PC

	MINIMUM REQUIREMENTS
Processor	Intel® Core i5 (10th Gen) or AMD Ryzen 5 3600, 64-bit support, 3.0 GHz or faster Microsoft Windows 11
Operating system	Microsoft Windows 11
RAM	16 GB (8 GB minimum, 32 GB recommended for high performance tasks)
Hard disk space	5 GB or more of available SSD storage
Monitor resolution	1920 x 1080 (Full HD) display (2560 x 1440 or higher recommended) with 16-bit colour support; 2 GB or more of dedicated VRAM (4 GB recommended)
Graphics processor acceleration requirements	OpenGL 4.0-capable system
Internet	Internet connection and registration are necessary for required software activation, validation of subscriptions, and access to online services.

MACOS

	MINIMUM REQUIREMENTS
Processor	Multicore Intel processor with 64-bit support
Operating system	Big Sur
RAM	2 GB or more of RAM (8 GB recommended)
Hard disk space	4 GB or more of available hard-disk space for 64-bit installation; additional free space required during installation.

	MINIMUM REQUIREMENTS
Monitor resolution	1024 x 768 display (1280x800 recommended) with 16-bit colour and 512 MB or more of dedicated VRAM; 2 GB is recommended
Graphics processor acceleration requirements	OpenGL 2.0-capable system
Internet	Internet connection and registration are necessary for required software activation, validation of subscriptions, and access to online services.

NAME OF SOFTWARE	ASSOCIATED COSTS	
Office 365	$109 annually	https://products.office.com/en-au/buy/office
LAPTOP DETAILS	**ASSOCIATED COSTS**	
Any laptop that meets the specifications above	$450 (approximate only)	Various

COURSE CREDIT

You can apply for recognition of existing qualifications or skills, knowledge, and experience (credit transfer or recognition of prior learning) as per the information included in our International Student Handbook, which is available at www.iristrained.com.au.

Please note that although we are required to offer you RPL, it would not be expected as an international student that you would pursue this opportunity as most likely you would not have relevant workplace experience and existing skills and knowledge.

If you are granted course credit, this will affect your course fees as well as the duration of your course. We will advise you in writing of changes to fees or course duration as a result of the credit. You will also be issued with a new Confirmation of Enrolment.

For any questions about course credit, contact us at the details shown below.

WHAT ARE THE ENTRY REQUIREMENTS?

Iris Trained has the following entry requirements:

You must:

- be at least 18 years of age and have completed the equivalent of Year 12

- participate in a course entry interview to determine suitability for the course and student needs. The course entry interview will also assess whether students can use digital technologies
- have an IELTS* score of 6.0 (test results must be no more than 2 years old). English language competence can also be demonstrated through documented evidence of any of the following:
    - educated for 5 years in an English-speaking country; or
    - successful completion of an English Placement Test at IELTS level 6.0.

Note that other English language tests such as PTE and TOEFL can be accepted. You are required to provide your results so that we can confirm they are equivalent to IELTS 6.0.

HOW MUCH DOES IT COST?

The costs for this course are as follows:

TUITION FEES	Course fees: $5,000 AUD Enrolment fee: $200 AUD Material fee: $500 AUD
NON-TUITION FEES	May apply and can be found in our International Student Handbook on our website at www.iristrained.com.au

Course fees do not include laptops or software – see information above. Please note that you will also be required to provide a National Police Certificate and some workplaces may require certain immunisations. These will be at your own cost. You can read more about this in the International Student Handbook, and we encourage you to do so, especially if you have any concerns around these requirements.

A detailed payment plan and payment arrangements, including information on refunds, are provided in the Offer Letter and Student Agreement. You must pay all your course fees and on time. Non-payment of fees may result in cancellation of enrolment.

You are also required to take out Overseas Health Insurance Cover before arriving in Australia. Iris Trained provides details of OSHC providers in the International Student Handbook. You can approach any of these providers to find out costs and organise your cover.

Additional costs associated with living in Australia are outlined in the International Student Handbook. You should carefully review these costs in relation to budgeting. Further information can be found at https://www.studyaustralia.gov.au/en/life-in-australia/living-and-education-costs.

HOW CAN I APPLY?

To apply for this course, you are required to complete an enrolment form (which can be found online at www.iristrained.com.au) and submit all required supporting evidence including:

- a copy of your High School Certificate

- proof of English language proficiency as specified in the entry requirements.

We will then contact you to conduct a course entry interview and language, literacy and numeracy (LLN) and digital literacy assessment.

WHERE TO FROM HERE?

If your application is successful, we will send you an Offer Letter and Student Agreement. You should make sure you read through this document carefully to make sure you are happy with all of the terms and conditions. If you are, then simply sign the document and send it back to us.

Once we receive this, we will issue you with a Confirmation of Enrolment (CoE) letter and an invoice for the first payment.

The first day of each course will include orientation and induction. Orientation will include information about the campus, living in Australia, accessing our support services and methods for achieving success throughout the course, including course progress requirements.

This course outline should be read in conjunction with Iris Trained's International Student Handbook. This can be found online at www.iristrained.com.au.